

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,306  
Confirmation No.: 1775  
Filing Date: June 23, 2000

First Named Inventor:

Brian Wolfe

Title: SYSTEM AND METHOD  
FOR DISPLAYING  
MESSAGES USING A  
MESSAGES TABLE

§ Examiner: Pass, Natalie  
§ Art Unit: 3626  
§ Atty. Dkt. No: 5053-36200

CERTIFICATE OF ELECTRONIC TRANSMISSION  
UNDER 37 C.F.R. §1.8DATE OF DEPOSIT: Dec 10, 2001I hereby certify that this correspondence is being deposited with  
the United States Patent Office electronic filing system on the  
date indicated above  
Jackie L. PitreCOMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE**MAIL STOP: ISSUE FEE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

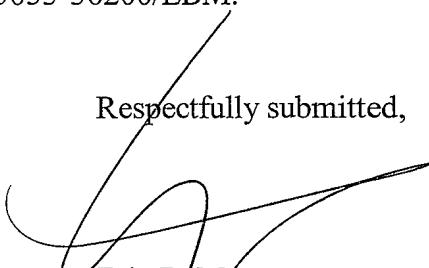
Applicant respectfully disagrees with the Examiner's Statement of Reasons for Allowance and/or Applicant believes that the Examiner's Statement of Reasons for Allowance is incomplete.

Applicant respectfully submits that the cited art does not teach or suggest the combinations of features set forth in the Applicant's claims. By way of nonlimiting example, Applicant submits the submitted references at least do not appear to teach or suggest the feature of automatically displaying message text corresponding to a requested message code to a user along with one or more displayed processing steps, in combination with the other features of Applicant's independent claims.

Inventor(s): Brian Wolfe  
Appl. Ser. No.: 09/603,306  
Atty. Dkt. No.: 5053-36200

If any fees are inadvertently omitted or if any additional fees are required or have been overpaid, please appropriately charge or credit those fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 50-1505/5053-36200/EBM.

Respectfully submitted,

  
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